



ISSUE 79

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### Mission Statement

To have the ultimate client experience ever.



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## Happy Mother's Day

It's that time of year to honor your Mother/wife. Don't miss the chance to make her day.

I think spring is finally here! There are even some temperatures getting up to normal. I was sitting out on the deck last night and bugs are already starting to come out. At the lake the mosquitoes are even out and biting.

The guys at the shop will talk to all of you that own GDI engines in your vehicle. They will talk about the importance of doing GDI oil change fuel system tune up at least once a year. The reason it needs to be done is because the fuel is injected directly into the cylinders and not through the intake valves. This has created a huge problem of carbon build up, which has caused serious engine problems, I mean engines needing replacement at very low kms. As much as it seems like a lot of money to do the GDI Fuel Tune Up, it's nothing compared to the cost of engine replacement. The cost of replacing an engine has skyrocketed, anywhere from \$8,000.00 to \$13,000.00. It is one of those things that if you do the maintenance, you can prevent a catastrophic engine failure.

We've been crazy busy and we are slowly but surely getting our staff back to where it should be.

Thank you for your patience if the wait .....can't on page 3

**"Ultimate Car Care So You Can Have Safe and Breakdown Free Driving"**

## Right to Repair Gathers Momentum

**Local and global solutions are fostering new and stronger support over repair data access.**

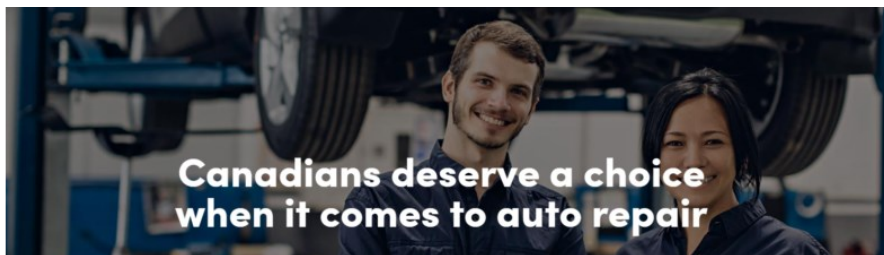
As vehicles become more complex and connected, access to repair data is ever more critical. Today there are numerous cases where a customer's preferred independent service centre is unable to fix their vehicle because they are not granted access by the OEM for a specific repair procedure. The result is wasted time and effort because the shop while being able to access the right part, can't access the repair information required to install it.

This means, the vehicle instead needs to be sent to an authorized OEM dealer that will not allow aftermarket parts to be installed on the vehicle, requiring the customer to fork out more money for OEM replacement parts. Today's vehicles are so complex, that even something as simple as changing a battery requires code resets due to the disruption of the vehicle's electronic systems and there are cases where not all codes can be reset by an independent service centre, meaning an OEM dealer may have to reset one or more systems.

### Costly and frustrating

These kinds of scenarios are costly and frustrating, both for the consumer and the independent service centre that traditionally looks after their car care needs. That's why it is so important to have fair and open right to repair legislation that enables both aftermarket shops and OEM dealers, access to the data required for fixing vehicles, protecting consumer choice.

Momentum around this issue continues to build as the automotive



sharing stories and case studies where access to repair information was restricted, costing both consumers and service providers time, money and relationships.

industry, government and the public recognize the importance of enabling consumers to have the choice in who services their vehicle. AIA Canada recently joined forces with other global auto care industry associations and released a joint global vehicle right to repair position statement.

The statement details the core beliefs and objectives of the right to repair movement, as well as an outline of best-practice principles for developing legislation that can be used and adapted in any jurisdiction around the world.

### Progress being made

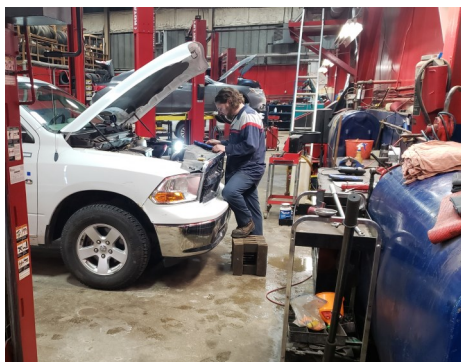
Additionally, here in Canada, Bill C-244 (the current avenue by which the Federal Government is gathering feedback regarding right to repair) is slowly progressing through parliament. At AIA Canada, our hope is that the bill will pass in the House of Commons before the summer recess and then move to the Senate for continued debate this fall. While this bill is broad and isn't specific to the auto care sector, it nevertheless represents a step in the right direction when it comes to enacting fair legislation that protects the consumer's right to choose.

While the Government of Canada has indicated it is open to hearing AIA Canada's concerns related to Bill C-244, and nearly every conversation we've had across party lines has assured us that the government believes the automotive sector should be included in any decisions regarding the right to repair, the existence of the voluntary CASIS agreement does make this objective more challenging. That's why it is so important that the auto care sector to continue

### Efforts at home and abroad

While AIA Canada continues to engage with our partners from around the world, via the global vehicle right to repair position statement [which is the first step in a growing initiative], we are also continuing to further efforts here at home.

Heading into the summer, we will be embarking on a new grassroots campaign to encourage members and supporters to join AIA Canada and take a more active role at the local level in promoting our message to the industry, government and media.



The right to repair is a major issue facing our industry at every level. That's why by collectively working with partners at local, national and international levels, we can see what tools and strategies have worked, and adapt them to our needs.

Being able to observe and analyze best practice approaches in different environments and jurisdictions, allows us to take these learnings back to the government and propose real, practical solutions that will help our industry and our economy thrive.

Source: Autosphere Magazine, Alana Baker, Senior Director, Government Relations AIA Canada



## Dill Pickle Soup

This soup is so delicious and if you have a pickle lover in your house, you have to give it a try! It's basically a cheesy potato and bacon soup but with pickle juice and diced pickles added.

**Prep Time: 10 minutes    Cook Time: 20 minutes    Total Time: 30 min    6 servings**

### Ingredients:

1/2 lb bacon, diced	3 TBSP flour
1 onion, diced	3/4 cup dill pickle juice
3 cloves garlic, minced	3/4 cup dill pickles, diced
5 russet potatoes, peeled & diced	1 1/2 cups cheddar cheese, shredded
4 cups chicken broth	salt & pepper
1 cup whole milk	fresh dill, for serving



### Instructions:

1. In large stock pot, cook diced bacon until crispy. Use slotted spoon to remove bacon to paper towel. Pour off all but 1 tablespoon of bacon fat.
1. Add onion to hot pot with bacon fat, cook until onion is soft and translucent, stirring frequently. Add garlic & cook another 30 seconds, until fragrant.
2. Add potatoes & chicken broth. Bring to a boil, lower to simmer & cook until potatoes are fork tender, about 15 minute.
3. In a small bowl, whisk flour, milk and pickle juice until smooth. Stir into soup & let simmer until thickened, about 5 minutes..
4. Remove from heat & stir in pickles & shredded cheese.
5. Taste & season with salt & pepper.
6. Sprinkle with fresh dill before serving.

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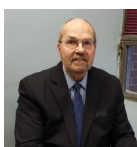
times have been longer than normal to get into the shop. We are working hard to get that solved.

I tell people they abuse their vehicle, people are taken aback when I say that, but the reality is, it is because you are driving on our roads. They are beating up your vehicle badly.

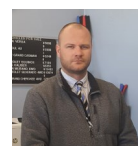
Have a Spring Tune/Check Up done to insure your vehicle is safe and won't leave you and your family sitting on the side of the road.

Warmly,

Lance Reinheimer  
President



Julian Carlyle-Gordge  
Shop Co-Ordinator



Matt Skinner  
Service/Pre-Owned  
Vehicle Sales

P.S. The GDI Fuel Tune Up isn't a gimmick, it's an important preventative maintenance.

P.S.S. Even though the Jets are out of the playoffs, got to love all the playoff hockey!



## Thank You for Your Referrals

Craig Heisinger was our latest iPad winner in our 14th draw. Currently, working on draw number 15, just need 1 more referral before we draw. Thank you to all of you that have given Lanpro referrals, it is very much appreciated.

1. Curtis & Cobie Romance
2. Lilja Tonnellier
3. Connie Hartog
4. Kevin Bergeron

5. Jennie Diacos
6. David Dickie
7. Vinh Huynh
8. Erin Shaw

9. Rod Reinke
10. Your name here?

## On The Lighter Side

Q. What do you call a petite mother?

A. Minimum!



Q. What did the baby corn say to the mama corn?

A. Where's popcorn!



Q. Why is a computer so smart?

A. Because it listens to its motherboard!

Q. What's black & white & goes round & round?

A. A penguin in the washing machine!

Q. What did the mommy spider say to the baby spider?

A. You spend too much time on the web!

Q. Why did the baby strawberry cry?

A. Because his mom was in a jam!



Q. What did the mom broom say to the baby broom?

A. Go to sweep!



Q. Mom, what's it like to have the greatest daughter in the world?

A. I don't know, ask your grandma!

Q. Why do mother Kangaroos hate rainy days?

A. Their kids have to play inside!



"Finally my winter fat is gone. Now I have spring rolls!"

Q. What do you call a mom who can't draw?

A. Tracey

MOM'S RECIPE FOR ICED COFFEE:

1. HAVE KIDS.
2. MAKE COFFEE
3. FORGET YOU MADE COFFEE
4. DRINK IT COLD!



Mothers of teen understand why some animals eat their young!

"Silence is golden. Unless you have kids. Then silence is suspicious!"

"Our teen has decreed we are the 'Worst Parents Ever.' We will hold our coronation ceremony to accept this honor next Friday. Invitations to follow."



"A toddler can do more in one unsupervised minute than most people can do in a day."



"THEY SAY WOMEN SPEAK 20,000 WORDS A DAY. I HAVE A DAUGHTER WHO GETS THAT DONE BY BREAKFAST!"

"That's it! I'm selling my kid on eBay."

"Don't be silly! You made him. Sell him on Etsy!"

Sudoku (Hard)

					7	4		1
					4		7	6
					8			3
3		6		2			5	
	7	2						
4						8		
				8				
	5		6	4	1			
7	1	3	5					

Check out our website: [www.lanproauto.com](http://www.lanproauto.com) Email: [lanpro@mymts.net](mailto:lanpro@mymts.net)

HOURS: MONDAY - FRIDAY 7:30AM - 5:30PM

\*SATURDAY 8:00AM - NOON \*CLOSED LONG WEEKENDS